

2015 PARENT SATISFACTION SURVEY



The Parent Satisfaction Survey was a battery of 40 questions in six categories designed to provide a picture of parental opinion about our schools. During the month of May the survey was emailed to parents, posted on the District website, District Facebook page, Tweeted and included in the District eNews. We had over 3,000 responses (compared to 2,500 in 2013).

Parents with children at multiple buildings were able to answer the survey more than once to provide feedback on individual schools. Questions were broken down into six categories:

- 1. Instruction**
- 2. School Safety, Discipline, and Character**
- 3. School Culture**
- 4. Administration**
- 5. Communication**
- 6. Support Services**



The WSD will administer the Communications Survey in even numbered years, and the Parent Satisfaction Survey in odd numbered years to help us track and monitor the opinions of our District stakeholders. Here are the District-level results of the survey (percentages in red are from 2013):

Instruction

I feel my student's teacher cares about my student's success.

Strongly Agree 49% (same as 2013)

Agree 35% (36%)

Not Sure 8% (7%)



I feel my student's teacher has high expectations for learning achievement.

Strongly Agree 47% (same as 2013)

Agree 37% (38%)

Not Sure 10% (9%)

I am satisfied with the amount/difficulty of homework my student is assigned.

Strongly Agree 32% (33%)

Agree 41% (44%)

Not Sure 11% (9%)

Disagree 12% (11%)

Instruction

Technology is used efficiently to enhance my child's learning.

Strongly Agree 33% (35%)

Agree 40% (41%)

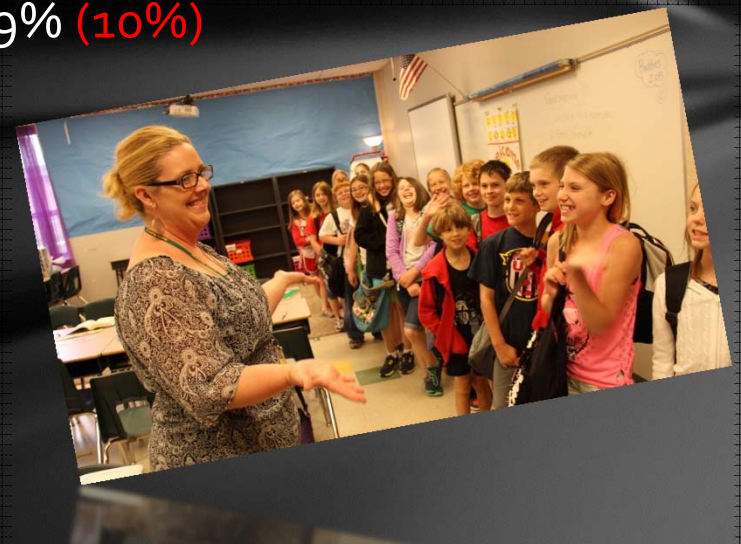
Not Sure 17% (15%)

I am satisfied with the instruction at my school.

Strongly Agree 40% (41%)

Agree 40% (same as 2013)

Not Sure 9% (10%)



I know the teacher will call me if my student has a problem in class.

Strongly Agree 41% (same as 2013)

Agree 26% (24%)

Not Sure 16% (18%)

I would recommend this school to other parents.

Strongly Agree 47% (49%)

Agree 33% (35%)

Not Sure 11% (10%)

Safety, Discipline, and Character

The school maintains high standards for behavior.

Strongly Agree 41% (43%)

Agree 41% (same as 2013)

Not Sure 9% (8%)



Students are well behaved and respectful at my school.

Strongly Agree 30% (31%)

Agree 42% (43%)

Not Sure 16% (same as 2013)

I feel that character education has had a positive influence on the school and my student.

Strongly Agree 34% (38%)

Agree 37% (35%)

Not Sure 19% (same as 2013)

Safety, Discipline, and Character

I feel my child is safe at my school.

Strongly Agree 42% (40%)

Agree 43% (47%)

Not Sure 8% (same as 2013)

My student's teacher maintains discipline without being overly harsh or rigid.

Strongly Agree 36% (same as 2013)

Agree 37% (38%)

Not Sure 19%

(17%)



I feel that my student's discipline issues are handled fairly.

Strongly Agree 36% (38%)

Agree 37% (41%)

Not Sure 19% (14%)

Bullying has been a problem for my student at school.

Not Sure 14% (same as 2013)

Disagree 33% (36%)

Strongly Disagree 27% (26%)

School Culture

I feel welcome and respected at my school.

Strongly Agree 44% (43%)

Agree 42% (43%)

Not Sure 6% (same as 2013)

School personnel are respectful, receptive and responsive to input from students and parents.

Strongly Agree 42% (40%)

Agree 40% (42%)

Not Sure 9% (same as 2013)

My school has a positive learning environment.

Strongly Agree 44% (45%)

Agree 43% (same as 2013)

Not Sure 8% (7%)



School Culture

The school building and grounds are kept in good repair.

Strongly Agree 47% (45%)

Agree 45% (47%)

Not Sure 3% (same as 2013)



There is an atmosphere of open communication at my school.

Strongly Agree 40% (same as 2013)

Agree 39% (same as 2013)

Not Sure 9% (10%)

I am satisfied with the number and variety of after school activities (clubs and sports) offered at my school.

Strongly Agree 34% (32%)

Agree 42% (same as 2013)

Not Sure 11% (13%)

Administration

I feel District and building administrators care about students and help provide a positive learning environment.

Strongly Agree 39% (same)

Agree 42% (44%)

Not Sure 11% (10%)



The principal has a visible presence and is accessible to me when needed.

Strongly Agree 48% (50%)

Agree 33% (same as 2013)

Not Sure 12% (10%)

Administration

I trust the principal to make decisions that are in the best interest of students.

Strongly Agree 46% (48%)

Agree 36% (same as 2013)

Not Sure 10% (9%)



Administrators respond to my calls in a timely manner.

Strongly Agree 41% (39%)

Agree 34% (36%)

Not Sure 18% (same as 2013)

The principal welcomes comments and suggestions, and is responsive to the concerns of parents and the community.

Strongly Agree 43% (44%)

Agree 30% (31%)

Not Sure 19% (17%)

Communication

My school keeps me well-informed of activities through newsletters, email, eblast, the parent portal, etc.

Strongly Agree 55%! (same as 2013)

Agree 38% (39%)

Not Sure 2% (1%)

My student's teacher keeps me well-informed of classroom activities.

Strongly Agree 41% (42%)

Agree 36% (same as 2013)

Not Sure 7% (same as 2013)

I feel my student's teacher keeps me well-informed of my student's academic performance.

Strongly Agree 42% (43%)

Agree 35% (36%)

Not Sure 5% (same as 2013)



Communication

I feel the front office staff communicates effectively with courtesy and a positive attitude.

Strongly Agree 46% (same)

Agree 41% (same)

Not Sure 6% (5%)

I am comfortable raising an issue or concern with a teacher.

Strongly Agree 49% (48%)

Agree 38% (40%)

Not Sure 5% (same)

I am comfortable discussing an issue or concern with the principal.

Strongly Agree 47% (46%)

Agree 36% (38%)

Not Sure 11% (9%)



There are opportunities for me to get involved in school-wide decisions.

Strongly Agree 34% (30%)

Agree 36% (37%)

Not Sure 21% (24%)

Support Services

I feel that transportation services at my school meet my student's needs.

Strongly Agree 35% (32%)

Agree 42% (43%)

Not Sure 12% (13%)



I feel that custodial/janitorial services at my school meet my student's needs.

Strongly Agree 40% (39%)

Agree 45% (same)

Not Sure 12% (14%)

Child nutrition/food services at my school meets my student's needs.

Strongly Agree 26% (same)

Agree 40% (43%)

Not Sure 12% (same)

Library services at my school meets my student's needs.

Strongly Agree 45% (43%)

Agree 46% (48%)

Not Sure 6% (7%)

Support Services

I feel that technology and computer services at my school meet my student's needs.

Strongly Agree 38% (same)

Agree 44% (46%)

Not Sure 9% (10%)



I feel that District finances are used effectively to benefit students.

Strongly Agree 28% (29%)

Agree 33% (37%)

Not Sure 24% (26%)

Nursing services at school meet my student's needs.

Strongly Agree 44.5% (45%)

Agree 43.7% (46%)

Not Sure 8% (6%)

I am satisfied with PTA/PTO support at my school.

Strongly Agree 33% (same)

Agree 38% (40%)

Not Sure 22% (same)